

Instruction Guide



1. Maintenance

To preserve their appearance, it is advisable to clean the paving materials 2-3 times a year. Driveways, especially those paved with light-coloured products, demand more maintenance due to potential tire marks and oil leakage that can detract from their appearance. It is recommended to clean them using normal water and a soft brush; the use of high-pressure jet pumps is not advised. Avoid completely using power washing.

2. Ordering

To prevent shortages and material wastage, please thoroughly review the order quantity, as we will not be held responsible for excess materials or any delays in delivering the insufficient quantity. To minimize confusion in the ordering process, it is advisable to order paving tiles as a complete batch and draw from multiple packs simultaneously to ensure uniformity in colour. We recommend selecting colours based on the actual materials rather than relying on colour photographs.

3. Weathering

All concrete products will weather and undergo changes, particularly over time when exposed to natural elements.

4. Sizes

ASTTRA paving is manufactured to emulate the authenticity of natural tiles and pavers, hence they may exhibit variations in thickness. All sizes are considered nominal. Bulging may occur in larger individual pavers as a natural outcome of shrinkage. This occurrence does not impact the durability of the product.

5. Color Variation

Owing to variations in curing processes, slight colour and shade differences may arise in individual coloured concrete products. Site conditions, seasonal manufacturing, or inherent variations in the aggregates utilized can also contribute to these differences. Generally, these variations are considered to enhance the natural stone effect, and the colours will naturally mature over time.

6. Product Unsatisfactory Condition

If a product is delivered in an unsatisfactory condition, excluding any naturally occurring defects as described, the defect must be reported before laying. It is at this juncture that the supplier should be informed of the fault, providing time for the replacement of the rejected product. If the complaint is raised after the product has been laid, no responsibility will be assumed for any costs associated with relaying or removal.

7. Surface Whitening

In the initial stages of their lifespan, concrete products might exhibit a reduction in colour intensity and develop a white stain on the surface. This occurrence is temporary, and the stains typically clear over time. It does not adversely affect the performance of the product in any manner, and ASTTRA cannot be held accountable for its occurrence.

8. Liability

Regarding any statements, conditions, warranties, and representations made on behalf of ASTTRA, the company cannot be held liable for any loss, damage, or injuries sustained from following such information. ASTTRA assumes no responsibility or liability if products are used for purposes other than those intended by the manufacturers.